

Community Engagement Coordinator

Eliminating racism. Empowering women. YWCA Metropolitan Phoenix's mission lives in the soul of everyone at YWCA because we demand a world of equity and human decency. We envision a world of opportunity. We commit ourselves to the work of justice. Every day, we get up and do the work, until institutions are transformed; until the world sees women, girls, and people of color the way we do: Equal. Powerful. Unstoppable. All YWCA staff members are expected to function as self-directed members of a collaborative team, to model professional standards and the YWCA Mission, and to help sustain an environment that encourages women's and girls' investment in themselves and the YWCA movement. Successful candidates are on their own racial justice learning journey. We believe in **Self-Managed Teams (Learning, Creating, and Leading Together), Collaboration, Co-creation, Inclusivity, Respect, Engaged and Engaging, Fun and Joy**.

Work Environment: Work is performed primarily in a hybrid environment, in community and in the Glendale office.

Position Summary:

YWCA provides an excellent work environment with competitive pay and the opportunity for professional and personal growth. Success in this position will depend upon a positive outlook, solid work ethic, and the ability to operate in a team environment, as well as function independently where required.

The Community Engagement Coordinator coordinates YWCA's volunteer program, database administration, fosters community engagement, and supports advancement team initiatives. This individual will be building and cultivating relationships and increasing engagement from community members, community organizations, corporate partners, and volunteers. This individual possesses strong attention to detail and logistical capabilities when coordinating and attending outreach events both in person and virtually. This individual will have the ability to confidently articulate YWCA's needs and mission.

We encourage all who are interested and are passionate about serving the community, who meet most of the minimum qualifications or skills below to apply.

Essential Functions

- Coordinate strategic and tactical responsibilities
- Build authentic relationships with racial, socio-economic, and gender diverse communities
- Collaborate with internal teams to support and engage volunteers/partners/staff
- Provide and create resources that support and inform potential and existing partners
- Coordinate in-kind donation programs that support programs across the organization
- Assist with creating communication plans for internal and external communities
- Organize, plan and support events
- Provide presentations to the public
- Effectively contribute within a team on projects, events, or tasks
- Conduct outreach, recruitment, orientations and screening for volunteers and community engagement



- Coordinate and manage established databases
- Organize volunteer recognition events and implement formal and informal volunteer appreciation activities
- Other responsibilities as they emerge

Required Skills

- Project coordination experience
- Demonstrated personal learning journey related to social and racial justice
- Strong interpersonal skills and ability and willingness to present in front of groups
- Ability to build and steward a portfolio of relationships across diverse communities
- Works collaboratively within a team environment
- Ability to take ownership/responsibility of tasks and projects assigned/held
- Ability to navigate quickly between projects
- Can coordinate multiple tasks simultaneously and remain flexible and adaptable to changing work environments, priorities, and organizational needs
- Highly motivated, self-directed, and proactive problem solver
- Ability to navigate with empathy through communities
- Ability to inquire with thoughtfulness and kindness while keeping communities at the forefront
- Excellent communication skills both verbal and written
- Demonstrated proficiency in Microsoft Office 365, particularly in Excel

Desired Qualifications

- Associate degree or a minimum of 2 years (paid and/or volunteer) nonprofit or communications
- Understanding of and commitment to the YWCA mission of eliminating racism and empowering women
- Understanding of how policy works and how it can impact the lives of people.
- Ability to connect policy conversations and potential actions
- Bilingual Spanish/English is a plus
- Training/Facilitation skills

Responsible to: Community Engagement Manager

Job Type: full time exempt

Salary: \$45,760 - \$54,080

Schedule:

- 40 hours per week
- Some weeks may require evenings and weekend hours



Benefits: The first of the month after 60-days of employment

- Health Insurance
- Dental Insurance
- Flexible Spending Account
- Life Insurance
- Paid Time off
- Vision Insurance
- Retirement Plan (Employer contribution after 2 years)

License/Certification Requirements:

- Driver's License (Required)
- Must be eligible to work in the U.S. (E-Verify confirmation)
- Arizona Department of Public Safety Background Clearance

TO APPLY:

Submit your resume and cover letter YWCA Metropolitan Phoenix Subject: Engagement Coordinator Attn: jobs@ywcaaz.org

Open until filled

YWCA Metropolitan Phoenix is committed to fostering a diverse and inclusive workplace. We are dedicated to hiring employees who reflect the communities we serve, including women, people of color, LGBTQ2S+ individuals, seniors, and people with disabilities. YWCA Metropolitan Phoenix will accommodate you in all aspects of the hiring process. If you require accommodation, we will work with you to meet your needs.